



DAC comfort

**Additional Instructions**

Performing the update

**IMPORTANT**  
**READ CAREFULLY BEFORE USE**  
**KEEP FOR FUTURE REFERENCE**

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## **1 About these additional instructions**

These additional instructions describe how to perform an update of the DAC comfort control.

## 2 Performing the update

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### Information

Machines shipped prior to the summer of 2016 require that you perform a comprehensive, one-time update (bootloader update).

1. Download the bootloader software from Duerkopp Adler's website (<https://software.duerkopp-adler.com/maschinenprogramme.html>).
  2. Unzip the file to a USB key.
    - ↳ This will create 2 folders: *bootscr.* and *update*.
  3. Plug the USB key (2) into the USB port (3) on the control (1).
  4. Switch on the machine.
    - ↳ The update is launched. The LEDs (4) illuminate.
    - ↳ The update is complete when only the POWER LED is lit.
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To perform the update:

1. Download the update that is intended for your machine from Duerkopp Adler's website (<https://software.duerkopp-adler.com/maschinenprogramme.html>).
  - ↳ The program is packaged as a .zip file whose name reflects the part number of the program, the software status and the date it was created, e. g. *9899\_080600\_000\_A01.0.4\_2013-12-10.zip*
2. Uncompress the .zip file to a Dürkopp Adler USB key (part number 9835 301003).
  - ↳ The ending of the update file is *dacimg*.

Fig. 1: Performing the update



(1) - Control  
 (2) - USB key

(3) - USB port  
 (4) - LEDs

3. Plug the USB key (2) into the USB port (3) on the control (1).
4. Switch on the machine.
- ↳ The update is launched. The LEDs (4) illuminate.



**Information**

Some machine classes will display LOG messages on the control panel while the update is in progress.

The update is complete when only the POWER LED is lit.

The machine performs a reference run and is ready for sewing.

**Troubleshooting**

The update has failed if the red LED is illuminated for a longer period and the machine does not boot.



To eliminate an update error:

1. Switch off the machine and wait for approx. 30 seconds.
2. Switch on the machine.
- ↳ The update is launched.

If the update fails again, contact our Customer Service:

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